



LT & RT Modifier Enhancement

Purpose of this communication:

- To advise providers of a recent system enhancement related to LT & RT HCPCS modifiers, and the best practice of obtaining authorization, and billing with LT & RT HCPCS modifiers.

What do I need to know?

Impact to Authorizations on the CareCentrix provider portal (now called HomeBridgeSM)

- When service is requested for both the left side and right sides of the body, providers are now required to obtain one authorization for the total number of units needed for any HCPCS (versus separate authorizations).
- Service authorization forms will not contain LT or RT modifiers and will reflect the total authorized units for a single HCPCS.

Impact to Authorizations - for providers who do not use the portal

- Any provider who requests an authorization from CareCentrix staff must request the total number of units needed for any given HCPCS, as CareCentrix staff will no longer have the ability to authorize services using LT or RT modifiers.
- Service authorization forms generated from a CareCentrix staff member will not contain LT or RT modifiers and will reflect the total authorized units for a single HCPCS.

Impact to Claims

- Regardless of how a provider obtains authorization (through the HomeBridge portal or initiated by CareCentrix staff), providers will still be required to bill LT or RT modifiers on claims when appropriate.
- The total units billed on a claim should match the total units authorized for a single HCPCS regardless if the authorization contains the LT or RT modifiers.
- The portal can be found at: www.carecentrixportal.com

Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned network management representative for assistance.